

Payment by Bankcard Description

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Introduction

Payment for services and products on <https://glosema.group> website (hereinafter referred to as the 'Website') can be processed by a bankcard. This description provides basic information about the payment procedure by personal or company bankcard.

1. Payment process

1.1 In order to use the services on the Website, the Client should complete registration on the Website and leave their contact details.

1.2. In order to make a payment by bankcard, the Client should select the appropriate payment method on the Website.

1.3. After selecting payment by bankcard, the Client is redirected to the secure payment page of the payment provider, where they should enter the required card details.

1.4. The Client should fill in all the following mandatory fields:

- ✓ Card number
- ✓ Card expiry date
- ✓ Cardholder's name
- ✓ CVV-code (security code)

1.5. After entering the required details, the Client should confirm their agreement with the payment terms.

1.6. The payment system processes the card data and authorises the payment.

2. Personal Information Security

2.1. Glosema LLC care about its Clients, thus the Company takes the strictest security measures in relation to personal data. All personal information is confidential and protected using all necessary measures.

2.2. Glosema LLC does not collect, store, or share personal data. All necessary measures are done by the payment provider. All payment processes take place only between the Client and the payment system.

3. Payment result

3.1 After successful payment for the service on the Website, the Client receives a confirmation letter, the receipt, and the selected product, service, or report in electronic format PDF, Word, or Excel. If the amount of data exceeds the download limit on the emailing system, Glosema LLC sends a link to download the report via a secure service.

3.2 If payment is unsuccessful, Glosema LLC sends a letter of notification to the address provided by the Client immediately or call the number provided by the Client. Glosema LLC is committed to solving all payment problems of the Clients.

4. Contact details

4.1 If the Client has any questions or difficulties with payment and receipt of goods, the Client may contact Glosema LLC by email open@glosema.group or telephone +996 (995) 22-14-45.

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